



Our Relationship is Confidential

The client-friends who visit with the Ducklows for therapy are assured that the information (written and spoken) remains confidential between the Ducklows and you. We do not discuss you and the presenting issues.

There are a few exceptions to this that we would like you to know about. The exceptions are:

- If you ask us to send information to another professional (e.g. your physician) we will ask for your signed release to do so. If you were referred by your physician or pastor, we will ask to send a note indicating that you are working with us. Any information we send will be available for you to see.
- We are legally required to tell the Ministry of Children and Families if we should learn of a child being abused or harmed in some way.
- We are legally required to report a circumstance when someone's life is in danger.
- We are legally required to comply with a subpoena to appear in court or to provide written notes and related documents to the court.
- If we are working with a couple or working with family members together, confidentiality can be somewhat complex. This is discussed with you personally.
- We may consult with another professional (or group of professionals) about our work together, but in this case your name and other identifying information is not used.

We will take every measure possible to guard your name, reputation and integrity. We will treat you honorably and respectfully in all our transactions.

If you have any questions about confidentiality, you may ask the Ducklows about this at any time.